

Home Care Service Fees and Charges

Live your life well... at home
Independence | Choice | Personalised

Lutheran Home Care Services has over 29 years' experience delivering private, and government funded care in the home. We are proudly local, with a passion for delivering quality services to suit a diverse range of needs and population. From low to high care, dementia and complex care needs and transition to residential care, Lutheran Home Care Services is committed to your care, 24 hours a day. Whatever your needs, our priority is to support you to live your life well, at home.

Schedule of Fees as from 1st August 2024 Rates are per hour (excluding GST)

Package Pricing		Level 1	Level 2	Level 3	Level 4
Government Package Funding	Per day	\$29.01	\$51.02	\$111.04	\$168.33
Care Management	Per day	\$5.08	\$8.93	\$19.43	\$29.46
Package Management	Per day	\$3.63	\$6.38	\$13.88	\$21.04
Basic Daily Care Fee (Negotiable)	Per day	\$11.43	\$12.08	\$12.42	\$12.75

Weekday	Time	Personal & Support Care Services	Domestic Assistance	Enrolled Nurse	Registered Nurse
Monday - Friday	6am to 4pm	\$69.08	\$69.08	\$95.47	\$117.94
	4pm to 6am	\$79.44	\$79.44	\$109.79	\$135.63
Saturday		\$103.62	\$103.62	\$143.21	\$179.90
Sunday		\$138.15	\$138.15	\$190.94	\$235.87
Public Holiday		\$172.69	\$172.69	\$238.68	\$294.84
Travel Costs	Travel will be charged at \$1.39 per kilometre				
Cancellation	Charged at the full cost if within 48 hours of scheduled service.				



Terms and Conditions

Service rates are quoted excluding GST. GST is charged at a rate of 10% where applicable.

A minimum of 30 minutes will apply for services delivered by Lutheran Aged Care.

Please provide 7 days' notice for planned leave.

Cancellations of services are to be 48 hours prior to the planned service delivery. The consumer will be charged at the full rate if cancellations is within 48 hours prior to service delivery.

Travel will be charged at \$1.39 per kilometre when transporting consumers in a vehicle or perform tasks during service delivery (e.g., Shopping).

Travel will be charged at \$1.39 per kilometre when travel to the consumer home exceeds 15 kilometres.

Personal and Support Care Services

This includes a range of services including personal care, respite Care, shopping, social support, medication assistance, meal preparation, respite, appointments and community access.

Care Management

Care management is an important service that includes coordinating care and services that will help you deliver on the goals you identified in your Care Plan. This includes all meetings to discuss the home care agreement and your care plan and to review this on an ongoing basis. It also includes co-ordination and scheduling of services, ensuring your care is aligned with other support, providing a point of contact for you and your family, ensuring that your services are personalised and ensuring the care you receive is delivered in a safe and respectful way at a time that suits you.

Package Management

This is the ongoing administration and organisational activities associated with the smooth delivery and management of your package. It includes preparing monthly statements, managing the package funds; along with compliance and quality assurance activities required for home care packages. It does not include costs which are unrelated to supporting your care.

More Information

If you have any questions about our service, please do not hesitate to contact us:

Call our friendly team on 02 6060 4000

Visit us at 10 Somerset Drive, West Albury. NSW. 2640.

Download a brochure from our website at www.lacalbury.com