



# Feedback Form

Lutheran Aged Care Albury is committed to providing high quality care and services. Use this form to let us know how we are doing! If you have a compliment; a suggestion or a complaint, please let us know.

The information you provide will help us continually improve our services, and may assist consumers, family members and staff. **Please email the completed form to: [info@lcalbury.com](mailto:info@lcalbury.com)**

<b>My feedback is:</b>	<input type="checkbox"/> compliment <input type="checkbox"/> complaint <input type="checkbox"/> suggestion
<b>Name of service I am providing feedback for:</b>	<input type="checkbox"/> Residential Care <input type="checkbox"/> Home Care <input type="checkbox"/> Retirement Living <input type="checkbox"/> Support Services
<b>Site:</b>	<input type="checkbox"/> Dellacourt residential care <input type="checkbox"/> Yallaroo residential care <input type="checkbox"/> Emily Gardens residential care <input type="checkbox"/> Home Care <input type="checkbox"/> Pemberton View Retirement Village <input type="checkbox"/> Nicholson Park Retirement Village <input type="checkbox"/> Head Office
<b>Person Providing Feedback - I am a:</b>	<input type="checkbox"/> Residential consumer <input type="checkbox"/> Home Care consumer <input type="checkbox"/> staff member <input type="checkbox"/> family member <input type="checkbox"/> guardian / representative <input type="checkbox"/> other <input type="checkbox"/> I wish to remain anonymous
<b>Does this feedback relate to a Residential Care Consumer, a Home Care consumer or a retirement village consumer?</b>	<input type="checkbox"/> Yes <input type="checkbox"/> No

**Details:**

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**Thank you for taking the time to provide feedback about our service.**